

Citrix Client Installation Mac

The Citrix client allows CHRIS users to access the CHRIS database from any location. The Citrix client is free and can be downloaded and installed using this guide. CHRIS data facilitators are responsible for completing the initial setup and installation of the Citrix client on each user's workstation.

Step 1. Download the Citrix Workspace app Client from the Citrix website by clicking here:

[Citrix Workspace App.](#)

Step 2. Find “Workspace app for Mac” and click on the link circled below. (The Citrix Workspace app version number may be different. This will not affect installation.)

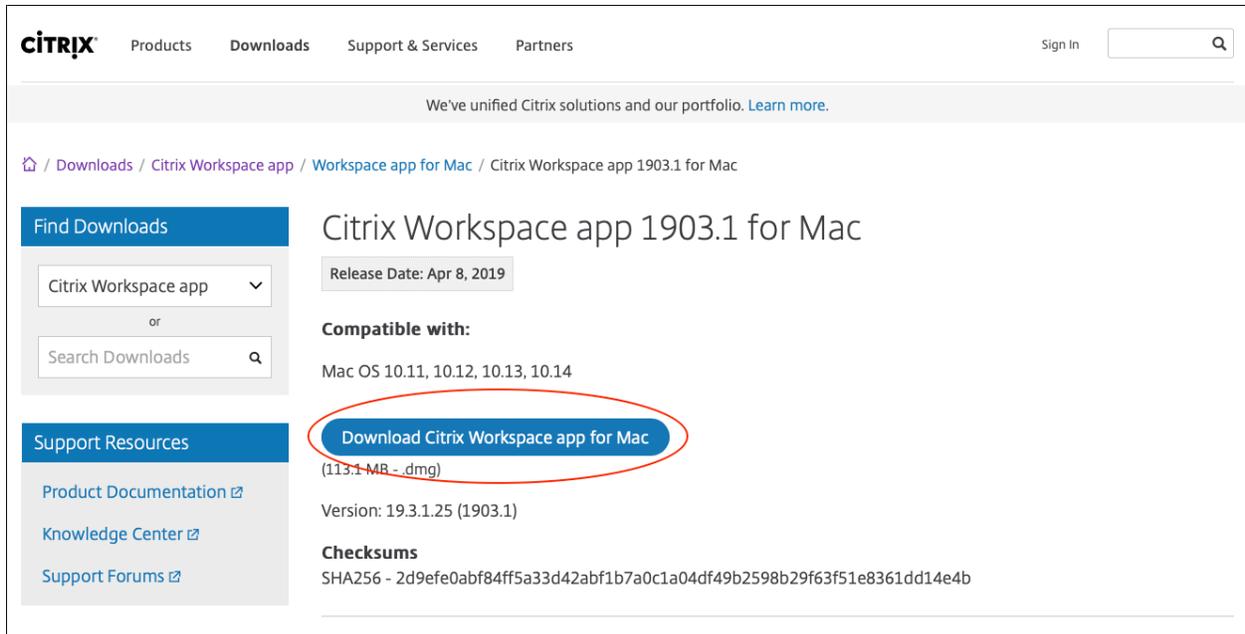
The screenshot shows the Citrix website's download page for the Citrix Workspace app. The navigation bar includes 'CITRIX', 'Products', 'Downloads', 'Support & Services', and 'Partners'. A search bar is visible in the top right corner. Below the navigation bar, there is a banner stating 'We've unified Citrix solutions and our portfolio. [Learn more.](#)'

The main content area is titled 'Citrix Workspace app' and includes a link to 'Subscribe to RSS notifications of new downloads'. The page is filtered to show 'Citrix Workspace app' downloads. The 'Narrow Results' section on the left lists various types of downloads, with 'All Types' selected.

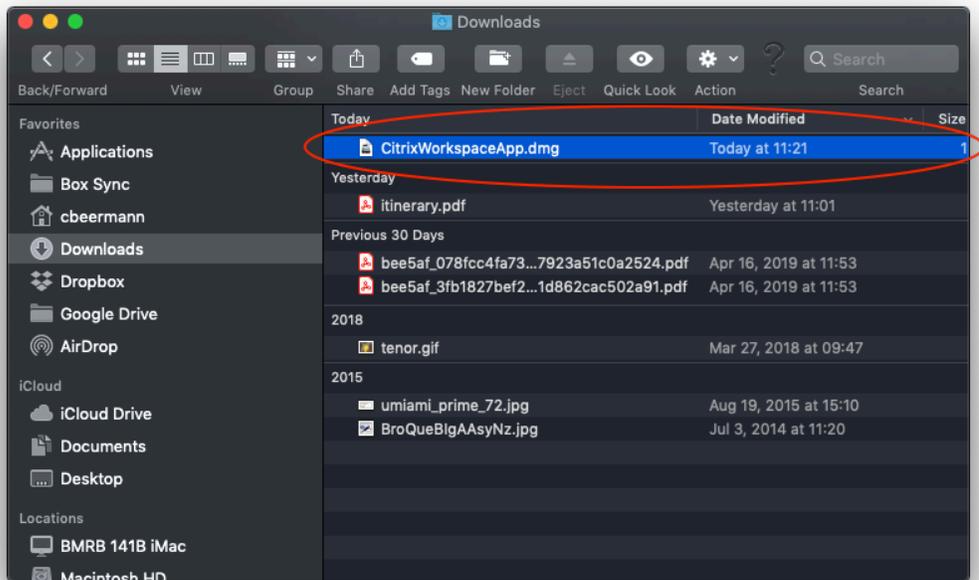
The main list of results includes:

- Workspace app for Windows
 - Workspace app for Windows
 - Citrix Workspace app 1903 for Windows (Mar 25, 2019)
 - Earlier Versions of Workspace app for Windows
 - Workspace app for Universal Windows Platform
- Workspace app for Mac
 - Citrix Workspace app 1903.1 for Mac (Apr 8, 2019 | NEW)** (circled in red)
 - Earlier Versions of Workspace app for Mac

Step 3. Find the blue “Download Citrix Workspace app for Mac” button and click it to download the installation file into the Download folder on a Mac.



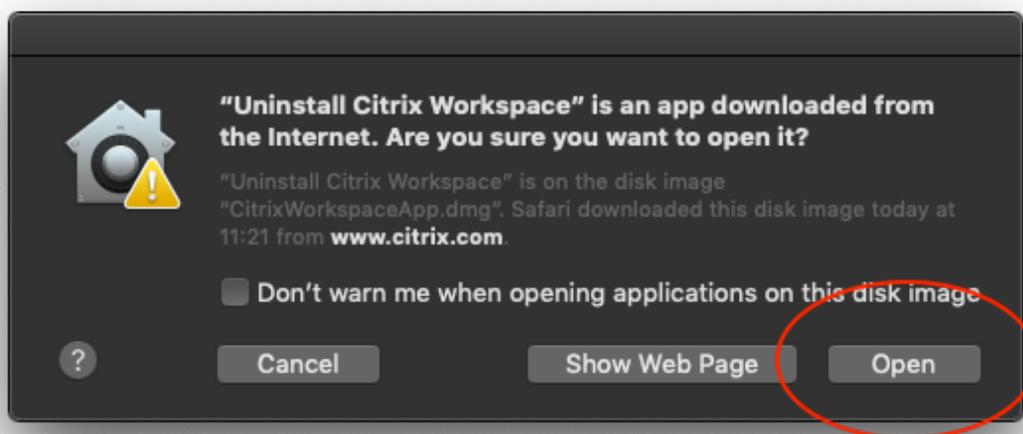
Step 4. Open the Downloads folder and double-click on the CitrixWorkspaceApp.dmg file.

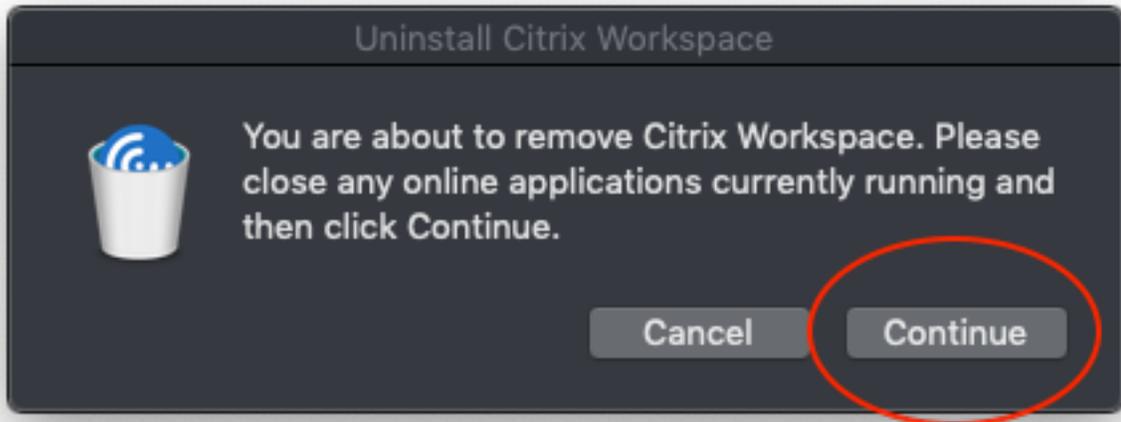


Step 5. Double-click “Uninstall Citrix Receiver” to remove the old version of Citrix.

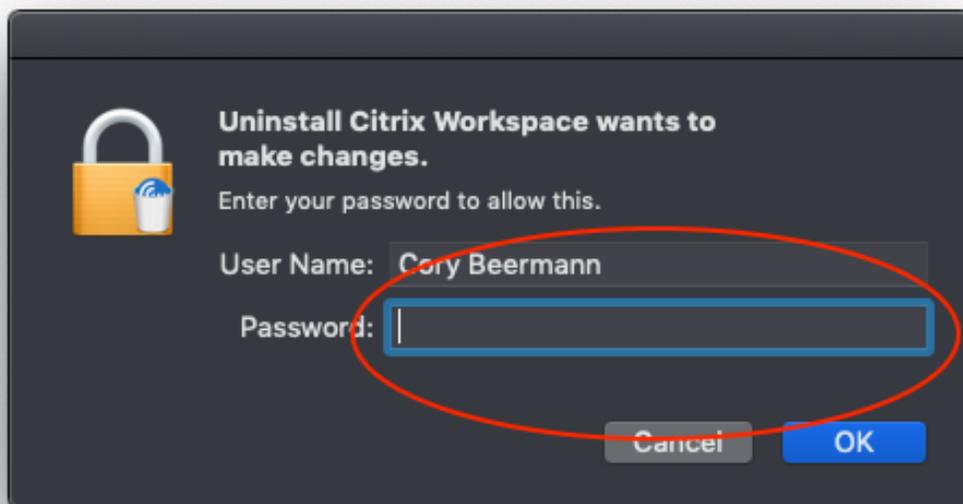


Step 6. Click “Open” and then “Continue” in the warning dialogue boxes that appear.





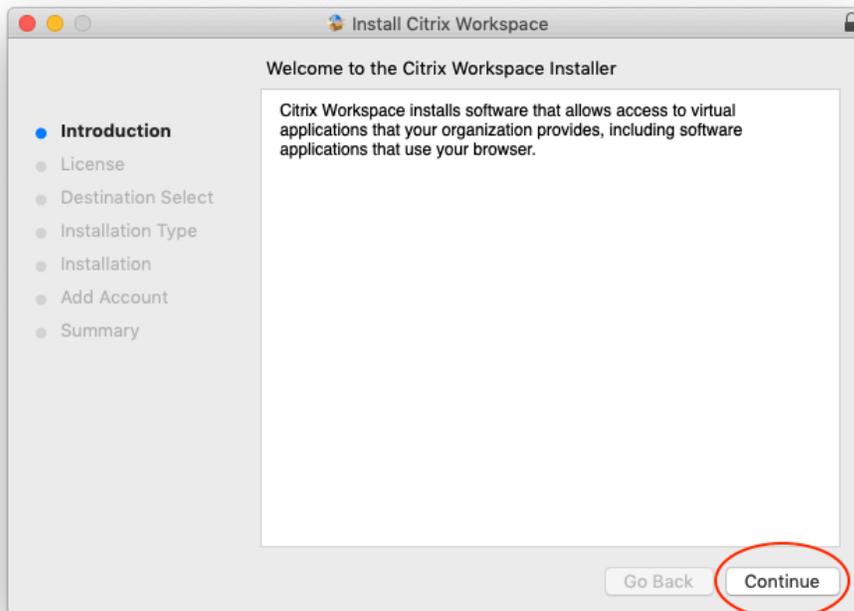
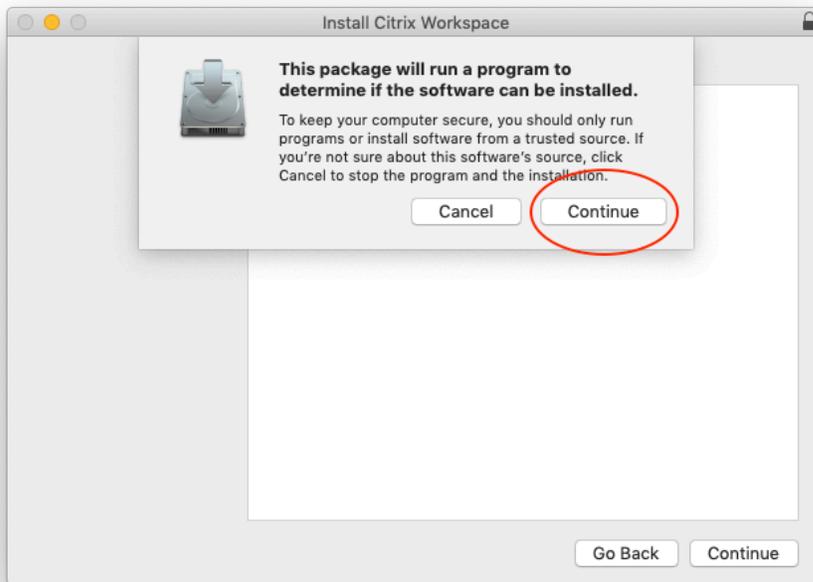
Step 7. Enter your Mac admin password.

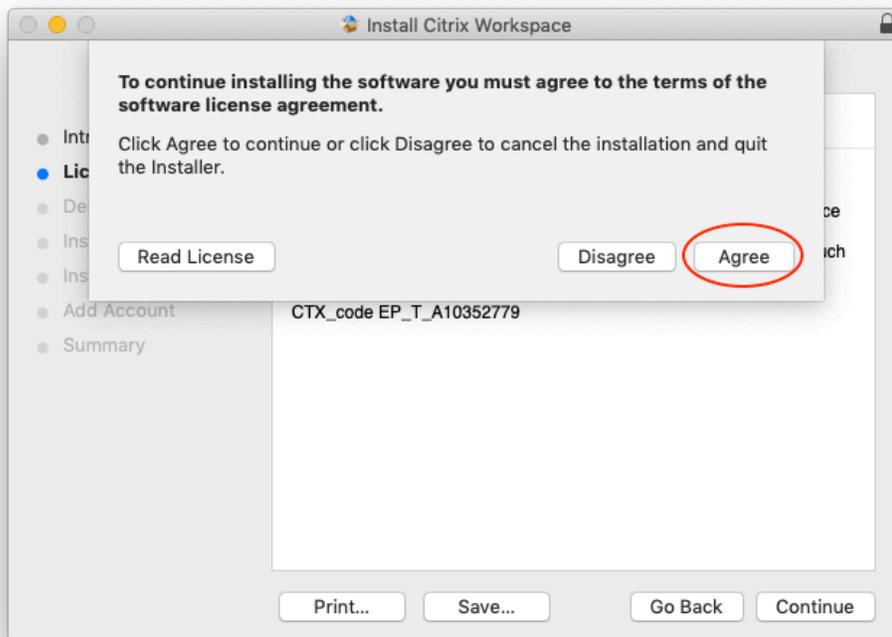
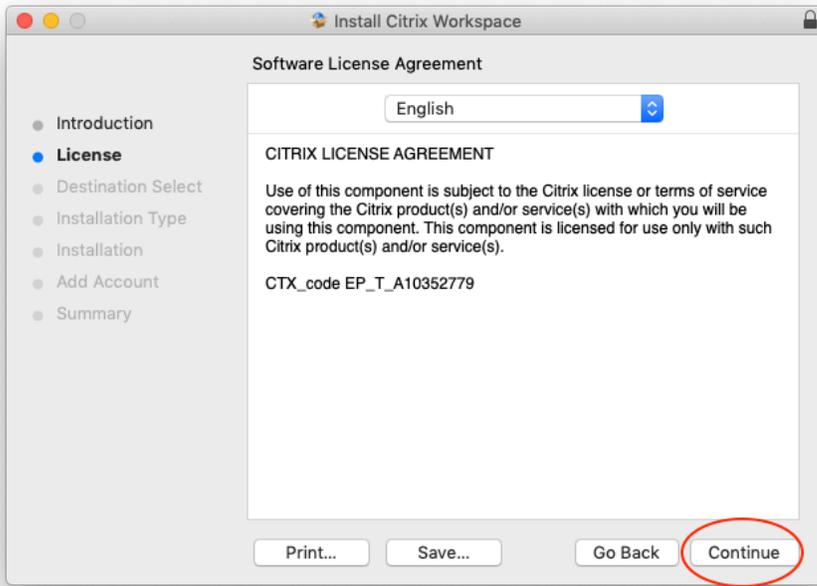


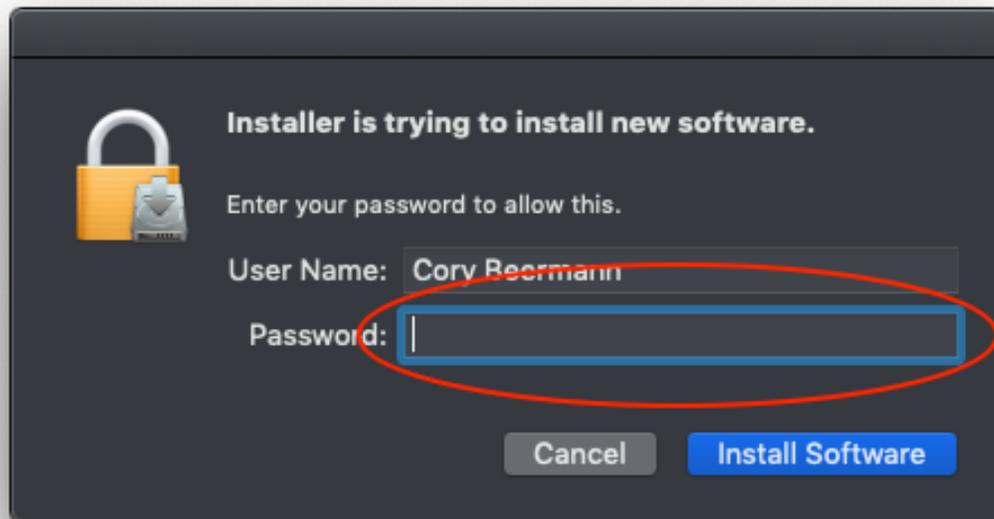
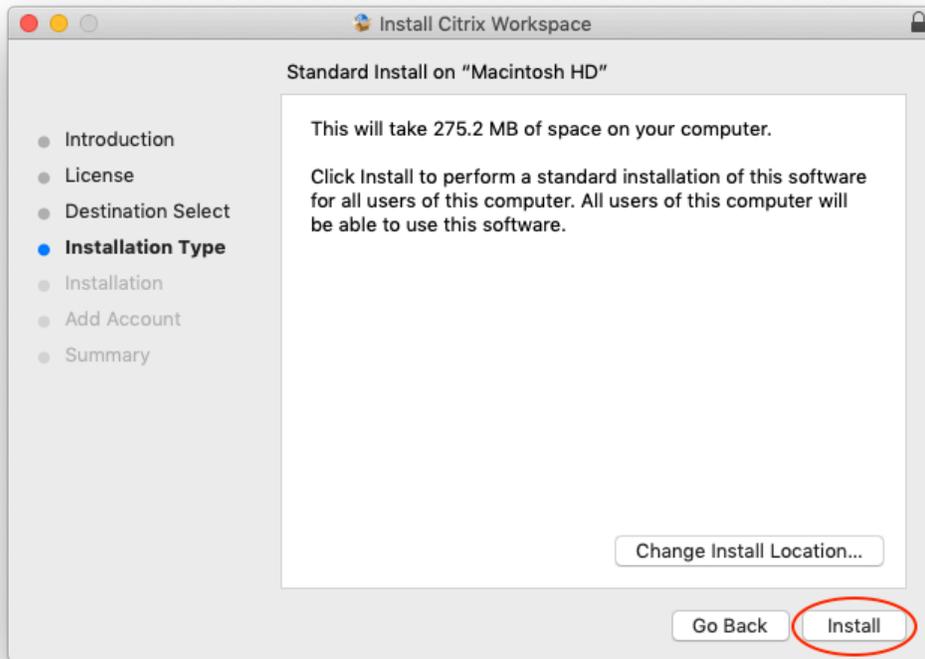
Step 8. Once the old version of Citrix Receiver is uninstalled, double-click on “Install Citrix Receiver”.



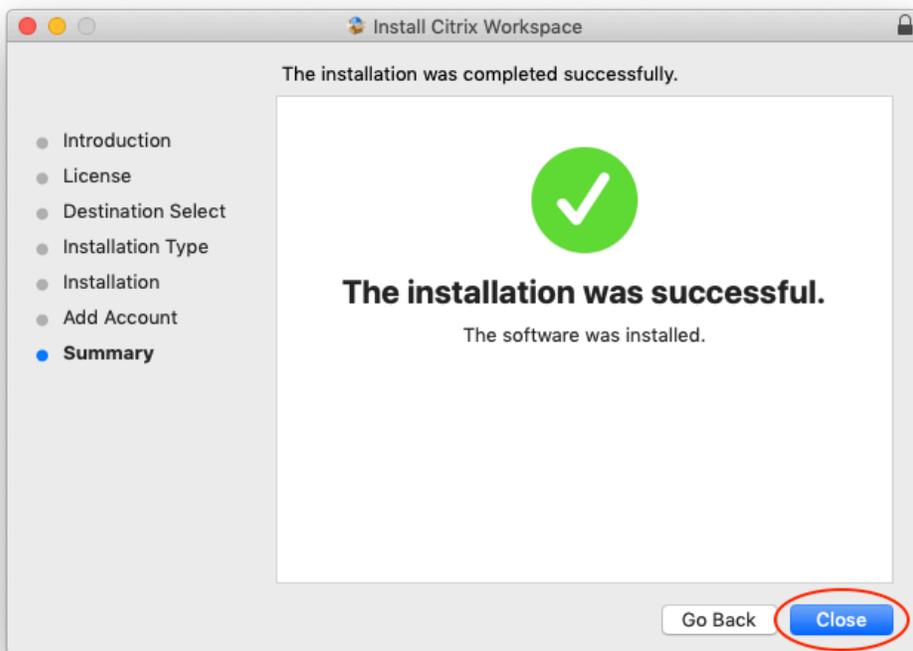
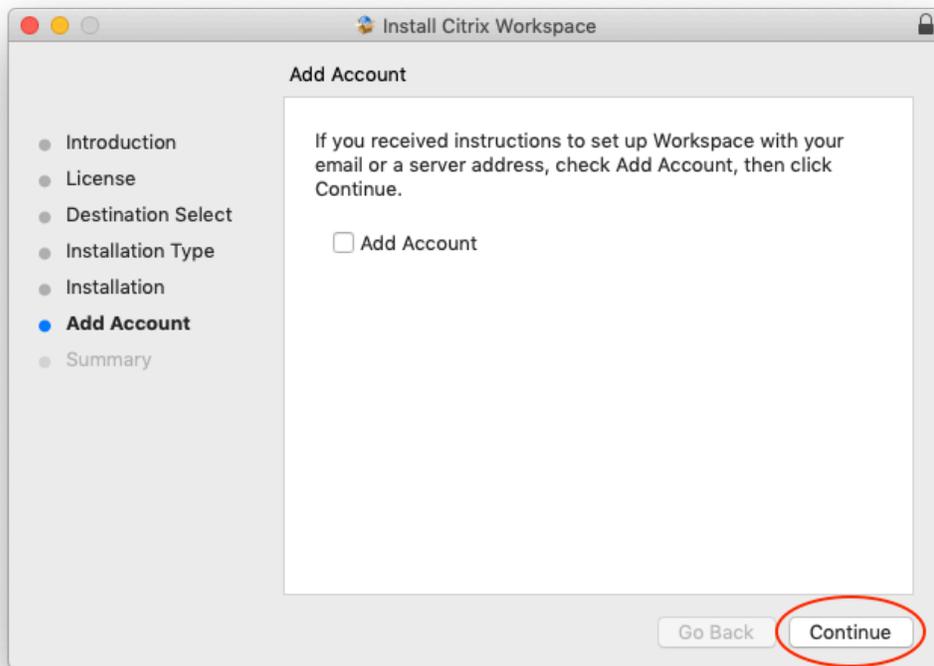
Step 9. Follow standard steps to install programs on a Mac.



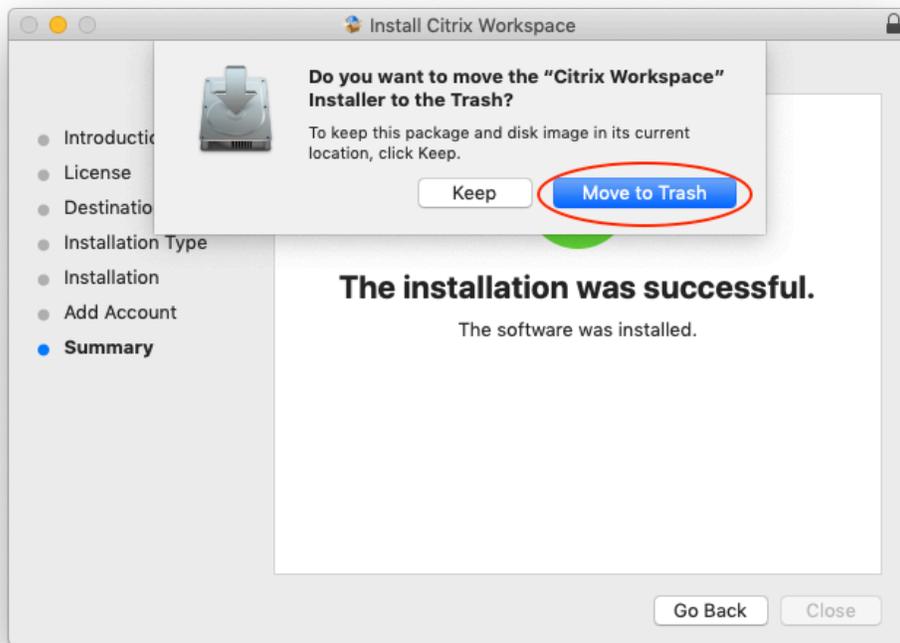




Step 10. Do NOT select “Add Account”. Click only “Continue” to complete the installation.



Step 11. Once completed, move the Citrix Installation software to the trash.



If you experienced any issues installing the Citrix Client, please see the [Troubleshooting](#) section or call the CHRIS [Help Desk](#).